



WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

Moving Metro Forward

A 6-Month Safety, Reliability, and
Financial Action Plan

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Metro is moving forward with a six-month action plan to:

- Ensure the safety of our employees and customers
- Improve reliability and customer service
- Provide for short and long-term financial stability



- Build a strong safety department starting with increased training and full staffing
- Continue accelerated close-out of safety-related audit findings
- Develop incident tracking and safety management reporting systems
- Encourage near-miss reporting, including anonymous hotline and strengthened whistleblower protection
- Complete new right-of-way worker protection manual and revisions to Metrorail Safety Rules and Procedures Handbook
- Create a safety culture throughout Metro



■ Safety Department Staffing

- Appointed New chief safety officer; filled 6 of 12 new safety positions, remaining expected to be filled by July
- Arranged for Transportation Safety Institute staff training to run from May through September
 - Subjects include rail incident investigation, current trends in transit rail safety, and transit emergency management:
- Assigned Safety officers to each bus/rail division

■ Communications

- Convened GM 'Safety Action Report Out' meetings: 6 held to date with 60 front-line supervisors
 - Supervisors are accountable for safe performance of their teams
- Launched new cross-departmental Safety Action Team

